

C A No. Applied for
Complaint No. 107/2025

In the matter of:

Nanak Harpalani

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.K Khan, Member (Tech.)

Appearance:

1. Mr. Dhiraj Harpalani, Son of the complainant
2. Mr. Rahul Saini, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent.

ORDER

Date of Hearing: 17th June, 2025

Date of Order: 23rd June, 2025

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The present complaint has been filed by Mr. Nanak Harpalani against BYPL- Patel Nagar.
2. The brief facts of the complaint are that the complainant applied for name change against CA no. 100563389 installed at premises no. block no. 7, house no. 14, West Patel Nagar, Delhi-110008 vide request no. OOPNR2001251682. OP rejected the application of the complainant on

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grounds of applicant to surrender the existing connection and apply a fresh connection in his name on the basis of provided documents.

3. The respondent in its reply submitted that the complainant is seeking name change of the existing connection having CA no. 100563389 installed at premises bearing no. 7/14, West Patel Nagar, New Delhi-110008 vide request no. PNR2001251682. The request for the change of name is denied as the complainant is required to surrender existing electricity connection and applied afresh electricity connection in his name on the basis of documents.

Reply further submitted that the applicant has applied for name change for electricity connection on the basis that he is paying the electricity bill since 1977 and has submitted the documents i.e. court decree dated 07.02.2011, death certificate.

4. The complainant in its rejoinder submitted that electricity connection having CA no. 100563389 installed at 7/14, West Patel Nagar, New Delhi-110008 was released in the name of late Smt. Chaturi Rani, who is mother of the complainant. Complainant along with rejoinder filed Will of Smt. Chaturi Rani and court decree in his and his sister Janki Devi's name. Now the complainant has applied for name change in his favour.
5. During the course of arguments, the complainant was asked to file NOC from Janki Devi who is also plaintiff along with the complainant in Civil Suit Decree dated 07.02.2011.
6. As per the directions of the Forum the complainant filed the affidavit and I Bond in this regard.

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7. In view of the above, we are of considered opinion that OP should effect the name change as applied for by the complainant.

ORDER


The complainant is allowed. OP is directed to effect the name change as applied for by the complainant after completion of other commercial formalities as per DERC Regulations 2017.


This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN

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